



PRESS ANNOUNCEMENT

Monday 22nd May, 2017

Thomas Murray conducts service quality assessment for BNP Paribas Securities Services

LONDON - Thomas Murray today announces the results of its mandate from BNP Paribas Securities Service to assign a Service Quality Assessment (SQA) to its clearing, custody and settlement services in the Euronext markets (Belgium, France, the Netherlands and Portugal). The SQAs sit separately but alongside the Sub-Custodian Risk Assessment (SCRA) Thomas Murray has assigned to over 260 sub-custodian banks globally.

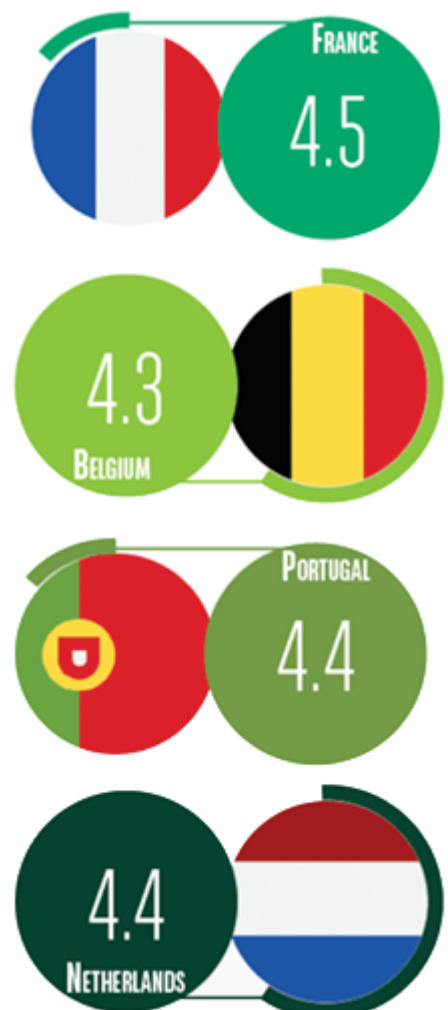
The SQAs provide an independent view of the service quality provided by BNP Paribas Securities Services together with the SCRA which evaluates the counterparty post trade risk of sub-custodians.

BNP Paribas Securities Services scored highly in all service quality categories across the four Euronext markets, with scores ranging from 4.3 to 4.5 (out of maximum score of 5). In addition, Thomas Murray's current risk assessments of BNP Paribas Securities Services reflect a very low overall risk profile in France and Portugal and a low overall risk profile in Belgium and the Netherlands.

On-site visits and quality assessments were completed across BNP Paribas Securities Services' Euronext markets operations in the following areas (separate to the on-site and monitoring supporting the risk assessments):

- Securities business: communication, ability to handle market changes and evaluation of local market influence
- Safekeeping: solutions and operational model to access markets
- Client services: understanding of clients' needs, knowledge and expertise of staff, deadlines offered to clients
- Technical capabilities: ability to provide reporting effectiveness and customised solutions, key performance indicators offered to clients

SERVICE QUALITY ASSESSMENT



For further information

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About Thomas Murray Data Services

Thomas Murray Data Services is a specialist custody rating, risk management and research firm specialising in the global securities services industry. Thomas Murray was established in 1994. The Company monitors and analyses over 260 custodians globally and evaluates the risk of around 100 capital market infrastructures. The company has a strong position as a provider of public and private ratings and risk assessments on global custodians, domestic custodian banks and capital market infrastructures.

For additional information about Thomas Murray Data Services, please visit ds.thomasmurray.com.

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