Thomas Murray

Orbit Diligence
The platform powering enhanced due diligence

Thomas Murray's Orbit Diligence is an advanced questionnaire and response platform. From service provider selection projects through to ongoing monitoring, simplify your due diligence for effective third party risk management. Automate manual processes and improve efficiency for your company and your respondents.
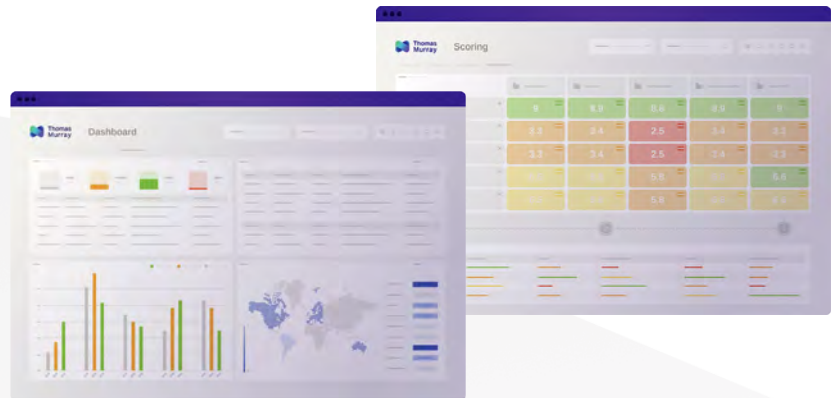
Manage all your requirements in one platform

Issue questionnaires
Build your own or use pre-built questionnaires created by industry experts. Auto-schedule issuance of questionnaires according to your requirements.

Score
Elect to manually grade answers or autoscore and instantly compare the performance of your third parties. Use flexible override features to maintain ultimate control.

Analyse responses
Review and compare responses at an overall, sub-section, or individual question level. The tool tracks changes to answers from previous years, so you can focus on specific updates.

Benchmark
Build comparison reports on your respondents and capture important details about specific risk issues through customisable tagging features.

Centralise data
In addition to answers, responses and messaging, store contracts, SLAs, certifications, and other documents in a central location, structured according to your requirements.

Generate reports
Customise and create your own cut of information in various formats: Word, Excel, PDF and XML. XML access via API for integration into your own reporting suite.

Improve communications
Communicate internally between your team or cross-department. Dig into the detail and follow up with respondents with in-platform messaging.

Visualise with dashboards
Track completion rates in real-time. Customise the information you want to display to keep on top of your projects through live tracking and issuance management.

Make life easy for respondents and significantly increase your response rates. Respondents can:

- Answer once and autocomplete in subsequent questionnaires.
- Approve, commit to, and receive automated reminders of a project's deadline.
- Divide and conquer – collaborate in-platform with colleagues and subject matter experts.
- Populate questions offline with our editable PDF feature.

To find out more, contact:

Robert Smith
Head of SaaS Sales & Customer Success
rsmith@thomasmurray.com